

CareLetter

Calais Regional Hospital
24 Hospital Lane Calais, Maine 04619

Statement of Purpose

Calais Regional Hospital exists to provide and plan patient care, educational and restorative services that meet our customer's expectations, commensurate with available resources.

Our Vision

CRH will be known by our customers as the best rural hospital in Maine.

Statement of Values

As an organization we value customer service, leadership and progressive management, compassion, teamwork and collaboration, stewardship of resources, and dedication to quality and honesty, integrity and ethical behavior. At CRH, quality means the continuous improvement of programs and services in an effort to exceed customer expectations.

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July 27, 2011

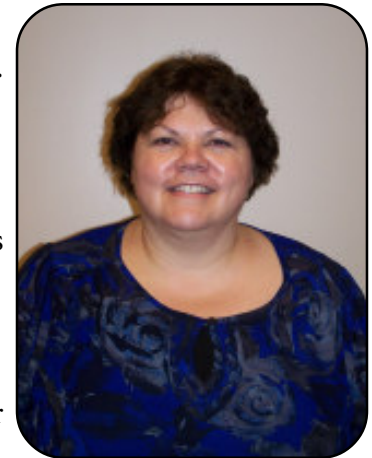
Welcome to CFO Nancy Glidden

Nancy Glidden has joined CRH as Chief Financial Officer. Nancy relocated from Huntingdon, Pennsylvania where she was Chief Financial Officer at J.C. Blair Memorial Hospital. Previously she was CFO at Millinocket Regional Hospital in Millinocket ME from 1997 to 2006.

Nancy earned a Bachelor Degree in Business Administration with a concentration in Accounting and Finance from the University of Southern Maine and the University of Maine in Orono. She is enrolled in the Masters in Business Administration Program in Health Care Management through the University of Phoenix.

Nancy is delighted to have the opportunity to return to Maine. She grew up and raised her family in Millinocket. Her youngest son, Ted, lives in Bangor, her daughter Caitlin lives in Portland, and her oldest son, Rye, lives in Albuquerque, NM. In addition, she has two brothers who live in the Portland area and one living in Essex Junction, Vermont.

She is excited about the pending birth of her first grandchild in November.



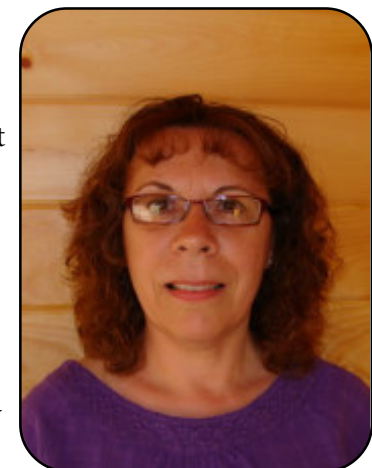
Nancy Glidden, CFO

New Health Information Director Ann Ingersoll

Ann M Ingersoll, RHIT will join CRH as Director of Health Information Management.

Ann leaves the position of HIM Department Transcription Supervisor and Educator at the 96 bed Aroostook Medical Center (TAMC) in Presque Isle. For the past five years she has been responsible for 11 transcriptionists providing services for 60 physicians.

She has also held HIM positions at Health Reach Network of Maine General Medical Center in Waterville and at Redington Fairview General Hospital in Skowhegan.



Ann Ingersoll

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Ann earned a degree in Health Information Technology from Kennebec Valley Community College in Fairfield and the Registered Health Information Technology (RHIT) credential from American Health Information Management Association (AHIMA). She also holds a Medical Secretarial Science degree from Beal College in Bangor. She is a member of AHIMA and the Maine Health Information Management Association

Ann joins CRH August 22, 2011.

Auxiliary Book Fair

Tuesday, September 27, 11 am-4 pm

Wednesday, September 28, 7 am-1 pm

CRH Classrooms

Open to the public.

Come see the great display of books and gifts.



New CRMS Building

Calais Regional Hospital's new medical office building, pre-fabricated off site, was delivered from a construction company in Maine and placed on a full foundation this month. Inside finish work is underway and external siding will soon be installed.

General Surgeons, Dr. Christopher Hayward and Dr. Bob Chagrasulis, and Orthopedic Surgeon, Dr. Michael Kessler, will move their practices into this location at 15 Palmer Street.

The building has been named CRMS Orthopedics and Surgical Services. Staff and the public will be invited to tour the facility prior to the opening in September. With its location, the Calais



Regional Health Services Building address changed to 19 Palmer Street. This building houses Rehabilitative Services including physical, occupational and speech therapy and Clinical Dietetic Counseling



In Honor of Gunnery Sergeant E.J. Pate of Mullins, SC who died in the line of duty in Afghanistan on June 25, 2011. He is the 29 year old brother of CRH family member Dee Dee Travis. Gunnery Sergeant Pate was laid to rest in Arlington National Cemetery.

Kudos Korner

Kudos go out to the following CRH family members...

- ◆ To the Events Committee and volunteers who helped make the 5th Birthday BBQ so much fun.
- ◆ To Bernie's co-workers on their valiant attempt at a hit single release titled, "My CFO". Most of them plan to keep their day jobs.

Submit Kudos to community relations.

Employee News



Welcome to Monica Leighton, CNA Princeton IPCU/OBS full time; Jeremy George, Dyer Brook, Information Systems, full time; Lisa Tillarico, RN Eastport, Home Health part time; Emily Storey, Princeton, Registration & Communications part time; Delaney Wilkes, Mattawankeag, Physical Therapist Rehabilitative Services full time; Megan O’Clair, RT Orono Radiology part time; and Benjamin Raven, Princeton, Security Officer part time.

Sharon Johnson, RN, has changed status from IPCU full time to per diem.

Sympathy is extended to the families of Elaine Lodge who worked many years as a CNA at CRH; Also to the family of Keith Guttormsen who served many years on the CRH Boards of Trustees and Directors and to Julia Brilllott on the death of her mother.

Sorry to see you go to Bernie McAdam who retired after ten years as CFO and to Mindy Smith, RT who has accepted a position in the Bangor area.

The Kayak Raffle winner was Mike Cyr proceeds went to benefit the events committee.

The winner from the Above and Beyond nominations for July was Phyllis Leidy for making family members feel as “cared for” as the patients. Submitted by April Free. Fifteen nominations were presented for the month.

To recognize someone through the Above and Beyond Program, simply complete a recognition card available in the lobby, cafe and Inpatient Care Employee Lounge and submit to Community Relations for a chance to win a prize.

COMPLIANCE

Cellular Phones

Remember never discuss PHI (Protected Health Information) on cell or portable phones.

ValuesLine 1-800-273-8452



Happy 5th Birthday at
24 Hospital Lane CRH!

HandBook Policy Refresher

Performance

An addition has been added to the language on performance evaluations under the section Time Off. This section currently reads “Department procedures for reporting illness, tardiness & requests for time off are followed. Employee maintains adequate hours in PEP bank for time off.” The following has been added: “Employee has no more than two time clock corrections in a pay period”.

Come out to support
CRH at the
International Festival:
Doll Hospital & Peanut Fair
Thursday, August 4, 4-6 p.m.
Calais Elementary School

August Birthdays

Marion Monk	2
Craig Croman	3
DeeDee Travis	7
Brenda Prout	9
Crystal McLellan	11
Chrys Landrigan	11
Rebecca Crapo	11
Delany Wilkes	12
Megan O’Clair	15
Mary Brown	15
Sandra Cox	15
Sandra Woodward	17
Kristy Harkins	18
Barbara McLean	23
Billie Jo Ham	23
Patty Lindsay	24
Carolyn Romano	26
Julia Brilllott	26
Michael Lally	26
Nancy McCann	27
Anita Scribner	28
Steve McFadden	31

Schedule of Events

Free Blood Pressure Clinic
Woodland Manor, Baileyville
Tuesday, August 2, 9 a.m.

Cardiac Rehabilitation Support Grp
CRH Classroom
Friday, August 5, 3 p.m.

Diabetic Support Group
Eastport Health Care Clinic
Monday, August 8, 6-7 p.m.

Caring Connections Support Grp
Mona Van Wart's Office
Health Services Building
Thursday, August 11, 3-4 p.m.

Diabetic Support Group
Mona Van Wart's Office
Health Services Building
Wednesday, August 17, 6-7 p.m.

Seniority Barbeque
Ann Boyd's Camp at Keens Lake
Thursday, August 25, 11:30 am - 3 p.m.

Seniority Breakfast Club
Wickachee Restaurant
Wednesday, August 31, 7:00 a.m.

Seniority by Carla McCann Bridges

June Breakfast Club winners were Pat Fellers, Grace Meader and Cecil Moreside.

On Thursday, August 25, we are off to Ann Boyd's camp at Keene's Lake for a BBQ. Come join the fun. We will leave from CRH at 11:30 a.m and return by 3 p.m. Call to sign up and let me know if you can car pool.

AARP Safe Driving Course will be offered at CRH on Friday, August 26, 9 a.m. to 1:30 p.m. in the classroom. The fee is \$14 or \$12 for recurring AARP members. Please call to register 454-9262.

The Breakfast Club meets Wednesday, August 31 at the Wickachee Restaurant at 7:00 a.m. Set the alarm, come out to join us!

Seniority is a health and leisure membership program dedicated to enhancing the lives of people age 50 and above. For membership information, contact Carla Bridges, Seniority Coordinator, at 454-9262 or online at www.calaishospital.com. We offer online signup opportunities for our activities and health screenings. Go to the Schedule of Events located on the left side of the home page and choose the event you're interested in attending.

Auxiliary News by Pat Fellers

All Auxiliary members are cordially invited to celebrate with a birthday pizza party on Monday, October 3; at the Methodist Homes Rec Hall at 5:30 p.m. Cake and watermelon will be followed by a Chinese auction and monthly meeting. Bring one signed birthday card.

JOB OPPORTUNITIES

Anesthesia:

CRNA, full time

Environmental Services

temp part time

Inpatient Care Unit:

Hospitalist: full time physician

Registered Nurse

ED part time & full time

Inpatient special care, 3 full time

CNA Inpatient care/OBS,

full time and part time

Registration Ward Clerk

Per Diem

Apply: Applications available from switchboard or on-line www.calaishospital.com

This newsletter is published monthly by the community relations and human resources departments. CRH is an equal opportunity provider.

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