

CareLetter

Calais Regional Hospital

24 Hospital Lane Calais, Maine 04619

Statement of Purpose

Calais Regional Hospital exists to provide and plan patient care, educational and restorative services that meet our customer's expectations, commensurate with available resources.

Our Vision

CRH will be known by our customers as the best rural hospital in Maine.

Statement of Values

As an organization we value customer service, leadership and progressive management, compassion, teamwork and collaboration, stewardship of resources, and dedication to quality and honesty, integrity and ethical behavior. At CRH, quality means the continuous improvement of programs and services in an effort to exceed customer expectations.

Inside this issue:

*Schedule of Events
Seniority News
Auxiliary News
Employee News*

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December 28, 2011

CRH Celebrates the Holidays

CRH Elves sponsored a visit with Santa event and about 30 children received candy canes, crayons, coloring books and some reindeer dust from Elf Jeremy George. A big thank you to Santa Dana Davidson, all the little Elves who helped out, and to the Events Committee who sponsored this event.

Staff were treated to a hot apple cider and cookie break. Thank you to the food services staff for helping to make this possible. Thanks also to the Events Committee members for this lovely event.

The winners of the department Christmas tree decorating contest, first place- Inpatient Care Unit, Second -X Ray and third- Physical Therapy. Everyone did a great job thanks for all the participation there were some wonderful ideas.



Hitech Act

This regulation is named the Health Information Technology for Economic and Clinical Health (HITECH) Act. It is part of the American Recovery and Reinvestment Act of 2009 (ARRA). The HITECH act expands HIPAA privacy and security protections. More enforcement is provided under this regulation. There is also increased potential for legal liability for not complying. Incentives related to adopting electronic health records are also provided under ARRA.



Auxiliary News by Pat Fellers

MERRY CHRISTMAS and a **HAPPY NEW YEAR** to you all! If you were not among the wonderful 29 CRH Auxilians who participated in the exciting and delicious 2011 Christmas Dinner Party, we really missed visiting with you! Monies from the Fun Fund paid for the dinner party meals.

Welcome to our newest member, Stephanie Misrach.

According to our treasurers, Loraine Wilson and Norma Van Devander, our finances are in terrific shape. It was voted on favorably to donate \$100 to the Methodist Homes Rec. Center for 2011 for the use of the room. The Community Relations Department continues their search for a special photo screen for the Auxiliary to donate to the OBS Unit for 2012.

Reminder: 2012 \$4.00 dues need to be paid to Irene Moreside by the January 2, 2012 meeting. Many thanks to everyone who helped at the Auxiliary Annual Christmas Bazaar and 50/50 draw to be such a magnificent success. Kudos to Co-Chairs Sharon Frost and Pat Yardley on a job well organized and executed. Loraine Wilson won the 50/50 draw and donated her winnings to the Bazaar. Thanks, Loraine.

As members of the Auxiliary always do at this time of year, we donated three huge boxes of canned and dried foods to the local Food Pantry.

continued on page 4

HandBook Policy Refresher

HANDBOOK POLICY REFRESHER

Breaks: Employees may not leave the Hospital campus on paid break time. Employees leaving the Hospital campus for personal reasons will clock out when they leave and clock in when they return. This is not required for the half hour meal break because it is unpaid time.

COMPLIANCE

Hospital policy requires that the following statement be in all faxes (facsimiles) sent from CRH: "The information contained in this e-mail, including any attachments, is intended only for the personal and confidential use of the designated recipients named above. This message may be an attorney-client communication or health care information and as such is privileged and confidential. If the reader of the message is not the intended recipient or an agent responsible for delivering it to the intended recipient, you are hereby notified that you have received this document in error, and that any review, dissemination, distribution, or copying of this message is strictly prohibited. If you have received this communication in error, please notify the sender by e-mail not on fax cover sheets. and destroy all copies of the original message."

ValuesLine 1-800-273-8452

2012 REDUCED STAFFING DAYS

.....Clip & Save.....

New Years'	Monday, January 2
Presidents Day	Monday, February 20
Memorial Day	Monday, May 28
Independence Day	Wednesday, July 4
Labor Day	Monday, September 3
Veterans Day	Monday, November 12
Thanksgiving	Thursday, November 22
Day After Thanksgiving	Friday, November 23
Christmas	Tuesday, December 25

Employee News

Employees scheduled to work Christmas, Sunday, December 25, may enjoy one free meal in the Café courtesy of CRH.

The following have status changes: Amy Gaudet, MA, CRMS Surgical Services per diem to full time RHC; Kristen Fowler, per diem ED and Lab to full time CNA, IPCU; Barbara Stanhope, RN CRMS per diem will also work in Home Health part time; Teresa Hollingdale, per diem Sleep Studies to full time CNA IPCU.

Welcome back to Rehabilitative Services to Occupational Therapist Susan Hanscom from Orient, per diem and Physical Therapist Alison Smith, Saint John NB, temporary.

Welcome to the following: Laura Warren, CNA, Calais, full time IPCU.

Sorry to see you go to Lucy Carver, RT, who moved closer to her family in Arizona.

Congratulations to Julie Richard, RN, CRMS, on the birth of her third child, baby girl, Hailey Elizabeth, born November 25 weighing 9 lb 2 oz.

Sorry to see you go to Vickie McDowell, LPN who accepted a position closer to home.

Sympathy to Krista Collins on the death of your grandfather.

Emergency Room Staff Start Teddy Bear Drive

A visit to the emergency room can be a pretty scary event, especially for a child. In times of extreme stress or traumatic events, CRH emergency staff sometimes present our youngest patients with a stuffed animal to ease their fears and offer comfort. With supplies low, the emergency room staff have again started a teddy bear drive to replenish their stock of stuffed animals. Donated stuffed animals must be new and preferably

for any gender or age group (no small items sewn on that could be a choking hazard). Nine inch size or less is also preferred to allow for easy storage. If you would like more information on the teddy bear drive; contact the community relations office at 454-9262 or drop your donation off at the hospital information desk. Don't forget to leave your name and address.



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The winner from the Above and Beyond nominations for November was Jake Thayer, Lab Director; for helping us out. Submitted by Kristi Saunders. Ten nominations were presented for the month.

To recognize someone through the Above and Beyond Program, simply complete a recognition card available in the lobby, cafe and Inpatient Care Employee Lounge and submit to Community Relations for a chance to win a prize.

Winter Parking

Night staff may park in the winter parking areas between the hours of 7 p.m. to 7 a.m. until Friday, April 27, 2012. See the notice for the designated areas. We hope this special parking arrangement will make the winter ahead a bit easier.



Melissa Kenney	1
Sally Johnson	1
Debra Flood	8
Peter Casey	8
Susannah Martinez	12
Michael Bodkin	12
Susan Hanscom	14
Edmond Fritz	16
Terry Brownlee	18
Beth Curtis	21
Amy Gaudet	23
Patricia Phillips-Doyle	24
Sheila Cottrell	25
Lori Cyr	26
Dr. Mark DeMasi	28
Elizabeth Boomer	30
Elaine McGlaughlin	30
Michael Turner	30

Schedule of Events

Free Blood Pressure Clinic
Woodland Manor, Baileyville
Tuesday, January 3, 9 a.m.

Cardiac Rehabilitation Support Group
CRH Classroom
Friday, January 6, 3 p.m.

Caring Connections Support Grp
Mona Van Wart's office
Health Services Building
Thursday, January 12, 3-4 p.m.

Seniority Bowling
Meet in CRH Lobby
Tuesday, January 31 9:45 a.m.

Seniority Breakfast Club
Wickachee Restaurant
Wednesday, January 25, 7:00 a.m.

Auxiliary News by Pat Fellers

continued from page 2

Good job, members! Because of your continued positive efforts, our community continues to move forward as we help meet the needs of those who are less fortunate.

The following handouts were given to all members at the dinner: The Agenda for the December meeting; Calling Committee assignments; Hostess and Refreshment assignments for 2012; Officers and Committees; Updated Bylaws. Be sure to circle your name on the Committees page and the Hostess/Refreshment page.

We had a wonderful gift exchange and everyone came away pleased. Helen Taylor won the 50/50 draw at the dinner and donated it to the Fun Fund. Thanks, Helen.

Next meeting: January 2, 2012, at 6:00 p.m. at the Methodist Homes Rec. Center. Hostesses: Ilene O'Hara and Heather Ross -- Sandwiches, Mollie MacArthur and Pat C Fellers-Sweets.

Seniority by Carla Bridges

Seniority is having an outing to Bordertown Bowling Lanes in St. Stephen to bowl three strings at a cost of \$7.50 cdn. (There is no charge for shoes). We will meet in the CRH Lobby on Tuesday, January 31 at 9:45 a.m. Afterwards, anyone interested can join the group for lunch at Yancy's. Call to sign-up.

It was a wonderful gathering at our Christmas Social. Thank you to Sam Coltart for playing his saxophone at our event.

JOB OPPORTUNITIES

Laboratory

Director full time

Respiratory Care

CRT or RT full time

Rehabilitative Services

Occupational Therapist full time

Nursing

RN ICU full time

Apply: Applications available from switchboard or on-line
www.calaishospital.com

This newsletter is published monthly by the community relations and human resources departments. CRH is an equal opportunity provider.

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Calais, Maine 04619

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