

CareLetter

Calais Regional Hospital
24 Hospital Lane Calais, Maine 04619

Statement of Purpose

Calais Regional Hospital exists to provide and plan patient care, educational and restorative services that meet our customer's expectations, commensurate with available resources.

Our Vision

CRH will be known by our customers as the best rural hospital in Maine.

Statement of Values

As an organization we value customer service, leadership and progressive management, compassion, teamwork and collaboration, stewardship of resources, and dedication to quality and honesty, integrity and ethical behavior. At CRH, quality means the continuous improvement of programs and services in an effort to exceed customer expectations.

Inside this issue:

*Schedule of Events
Seniority News
Auxiliary News
Employee News*

Volume XXV, No. 6
June 29, 2011

Welcome to Emergency Department Director Krista Collins

CRH is pleased to announce that Krista Collins, RN, has been promoted to the position of Director of the Emergency Department. She began her new role in June.

Krista was first employed at CRH while in high school working in food services, then as a CNA in the ED and on medical surgical. She graduated from Calais High School and completed liberal studies classes at WCCC. In 2003 she earned her Associate of Science Degree in Nursing from the University of Maine at Augusta. She is currently preparing for the National Certification in Emergency Nursing Exam and will begin the BSN program through the University of Maine at Fort Kent in September.

Her work experience includes eight years in the ED at CRH. She also has worked three years with Discovery House in Calais. She held traveling nurse assignments at Hospitals in Farmington, Lincoln and Bangor and has worked the last three years as Clinical Leader/Charge Nurse/Clinical Nurse II in the Emergency Department at St. Joseph's Hospital in Bangor. She holds certification in BLS, ACLS and PALS.

Congratulations to Krista.



Have a Safe and Happy

4TH OF JULY



Birthday Party!

It's hard to believe, but our new building is 5 years old! Just like with the kids, it's amazing just how much the CRH campus and family has changed - and continues to change. We will be celebrating the hospital staff and the efforts everyone puts into the continued growth and improvement of the services we provide our communities. A complimentary BBQ Luncheon, with a traditional Birthday Party theme, will feature great food, games, prizes and of course wonderful staff. CRH employees, volunteers, physicians and their staff are invited to attend. The event will be held at the side entrance by Materials Management on Wednesday, July 20, 11a.m. - 1:15 p.m. Employee's can have 45min lunch this day. See you there!

CRH Physician Has Many Talents

Dr. Susan Cardona, a pediatrician who has been working monthly at CRH for the past 2 years, is also a photographer, and will have an exhibit of her work at the Rose Garden in Eastport from June 30 to July 12. The opening reception is on Thursday evening, June 30 from 6-8 p.m. All are welcome to attend. The exhibit comprises portraits of Haitian children and families that she has worked with post-earthquake for the past year, in between her medical relief work. She is currently an active board member of the Haitian People Support Project, out of Woodstock, NY, which has several projects in Haiti.



Dr. Susan Cardona,
Pediatrician

International Festival Events

The Peanut Fair, sponsored by the Calais Elementary School parents and teachers and Calais Regional Hospital, will be held at the Calais Elementary School **Thursday, August 4** from 4-6 p.m. Forest Woodruff has again volunteered to coordinate the Doll Hospital which takes place at the Fair.

If you would like to help at the Peanut Fair, call community relations at 454-9227. To help at the Doll Hospital, call Forest at 454-9208.



Kudos Korner

Kudos go out to the following CRH family members...

- ◆ Congratulations to Donna Webb and Paulette Meister on passing their Advanced Life Support for Obstetrics certification! And Kudos to Donna for getting a 100% on her exam! This is a very difficult course involving all emergency situations of OB. Great job Donna and Paulette!
- ◆ To Teena and Heidi for all of their awesome work on the Culture of Safety sessions.
- ◆ Congratulations to Mary Beth Newman on graduating from UMFK with a BSN.
- ◆ To Dr. Susan Cardona for her relief work in Haiti and her upcoming photo exhibit at the Eastport Rose Garden Arts Gallery.
- ◆ To Anne Sluzenski graduating from UMFK for receiving the outstanding RN to BSN Nursing Student Award.

Submit Kudos to community relations.

COMPLIANCE

CRH is committed to protecting patient information. There is a process at CRH to report violations. Employees are obligated to do so. Complaints are investigated promptly and appropriate action is taken. There are several ways concerns can be expressed.

- 1) Contact any supervisor
- 2) Follow the Compliments & Complaints Policy posted throughout the hospital
- 3) Contact the privacy officer or compliance officer in person or anonymously

Employee News



Welcome to Jaime Barnard, Perry, Lab Assistant temporary; Dawnie Dorsch, Calais, Administrative Assistant, Quality Management part time; Mary Johnson, Baileyville, Medical Assistant, CRMS, part time; Emily Storey, Princeton, Communication & Registration Clerk part time; Amy Gaudet, Baileyville, MA per diem; Benjamin Raven, Princeton, Security Officer part time. Welcome to temporary physical therapists Aislynn Galuski, from Guilford and Dell Orff from Abbot.

The following have changes: Michael Keyes part to full time Security Officer; Joelle Holt student to full time MLT; Monica Leighton, Baileyville, FT CNA nights; Elena Mikelis per diem MA/Receptionist CRMS Surgery/Orthopedics to full time Receptionist Orthopedics; and Emily Wheaton, Rehab Clerk per diem to PTA full time.

Sympathy is extended to Jane Follis on the death of her father. Also to the family of Irene Diffin, CNA and Louise Corning, RN who both retired from CRH after many years of service.

Events Committee Fundraiser

The CRH Events Committee is raffling an Old Town Otter Sport Kayak and paddle. Don't forget to buy your tickets from an Events Committee Member or at the Switchboard. They are \$2 each - or - \$5 for 3. The draw will be Wednesday, July 20.



HandBook Policy Refresher

All information concerning customers, their doctors, fellow employees and other Hospital business is of a confidential nature and will not be discussed with persons not concerned with such information, either inside or outside the Hospital.

Customers rely on employees to demonstrate discretion and to follow the fundamental principle that only the customer's physician or other authorized personnel release customer information. Customer or employee business will not be discussed with unauthorized persons and gossip will be avoided.

The winner from the Above and Beyond nominations for June was Paulette Meister, for advancing skills, switching and covering shifts. Twenty two nominations were presented this month.

To recognize someone through the Above and Beyond Program, simply complete a recognition card available in the lobby, cafe and Inpatient Care employee lounge and submit to community relations for a chance to win a prize.

Karen Rafferty	2
Cindy Rhoades	2
Randi Brown	3
Fran Holst	4
Pauline Beach	4
Kimberly Bridges	6
Jake Thayer	6
Teresa Hollingdale	7
Mona Van Wart	7
Carrie Norman	10
Wanda Smith	11
Heidi McCann	12
Nancy Green	12
Candace Robichaud	13
Amber Turmenne	16
Louise Lowe	17
Donna Mills	17
Richard Hickson	18
Kristi Saunders	19
Debora Kinney	20
Nicole Leeman	20
Amanda Hatch	21
Mary Barnard	27
Teresa Cousins	28
Dolly Newcomb	28
Heather Rambjor	29
Robert Mealey	30

CRH Employees Participate in Relay For Life

The 2011 Washington County Calais Relay for Life was a huge success. This year, Calais Regional Hospital was proud to be a corporate sponsor for the American Cancer Society's Relay for Life, once again earned a bronze for our fundraising, which is a \$2500-3500 level. A grand total of over \$31,500 was raised.

Top Fundraisers for our team: #1. Anna Lozier \$772 #2. Fran Holst \$495 #3. April Free \$255, Very special thanks to April Free who donated a beautiful handmade trapper's basket. Winner of that raffle was Linda Culleton. Also, special thanks to Marian Guire who donated a magnificent hanging flower basket from Heatherwood Gardens. Winner of that raffle was Teresa MacLean. Thanks also to Pam Beckett, who baked cookies to sell the night of the Relay, and David and Kathy Goodine for the use of their camper for the night!

Thank you to everyone who participated, donated, walked, and contributed to our Relay. I'm already planning for next year, as this year was my first as team captain. Thanks to my co-captain, Anita Scribner, and former team captain, Judy Thornton, for all of your help.

Thanks, Anna Lozier



Congratulations to the following graduates:

College

Kirsti Dawn Bain, granddaughter of Bernie McAdam, graduated from Johnson & Wales, Charlotte, NC.

Adam Beaudoin, son of Donna Descoteaux, graduated from Air Force Tech School-Honor Graduate.

Scott Boomer, son of Beth Boomer, graduated from Southern Maine Community College.

Lucas Brilliott, son of Julia Brilliott graduated from St. Mary's College in San Antonio, TX.

Benjamin Clark, step-son to Edie Marsh, graduated from Washington County Community College.

Janelle Jundt, daughter of Carla Jundt, graduated from University of Maine at Fort Kent.

William "Billy" Longfellow, brother of Margaret Altvater, graduated from University of Maine, Orono.

John VanLopik, son of Kris Mesman, graduated from Michigan State Police Academy.

Junior High/Grade School

Erin Cyr, daughter of Lori & Mike Cyr, graduated from Calais Middle School.

Lucas Fowler, grandson of Jeannine Fowler and son to Kristen Fowler, graduated from St. Stephen Middle School.

Ryan Howell, son of Diana Howell, graduated from Alexander Elementary School.

Jade Lozier, daughter of Anna Lozier, graduated from Calais Middle School.

Nathan Newell, son of Cheryl Bean, graduated from Calais Middle School.

Keegan Newman, son of Mary Beth Newman, graduated from Calais Middle School.

Cameron Parr, daughter of Heather Rambjor, graduated from Charlotte Elementary School.

Paige Robichaud, grandchild of Candace Robichaud, graduated from St. Stephen Middle School.

High School

Rachael Atkinson, daughter of Allison Atkinson and granddaughter of Kristi Saunders, graduated from St. Stephen High School.

Dustin Bohanon, son of Pauline Beach, graduated from Calais High School.

Cristine Boomer, daughter of Beth Boomer, graduated from Woodland High School.

Kayleigh Bridges, niece of Donna Mills, graduated from Washington Academy.

Shannon Brown, daughter of Diane Brown, graduated from Calais High School.

Taylor Karen James, granddaughter of Kathy Irving, graduated from Woodland High School.

Katy Muir, daughter of Dana Davidson, graduated from Calais High School.

Jacob Murray, son of Bridgette Murray, graduated from Woodland High School.

Chynna Parks, daughter of Benai Parks, graduated from Woodland High School.

Penny Townsend, granddaughter of Barbara McLean, graduated from Calais High School.

Preschool

Thomas Cronkhite, grandson of Bernie McAdam, graduated from Rockymount Pre-School Rocky Mount, N.C.

Jaycee Harkins, daughter of Kristy Harkins, graduated from Perry Elementary Pre-School.

Kameron McCann, son of Heidi McCann and nephew to Carla Bridges, graduated from Early Bird Pre-School.

Casey Sutherland, granddaughter of Jeannine Fowler, graduated from Early Bird Pre-School.

Jonna Travis, daughter of DeeDee Travis, graduated from Calais Pre-K.



Schedule of Events

Cardiac Rehabilitation Support Grp
CRH Classroom
Friday, July 1, 3 p.m.

Free Blood Pressure Clinic
Woodland Manor, Baileyville
Tuesday, July 5, 9 a.m.

Seniority Ice Cream Social
CRH Classrooms
Friday, July 8, 1:30 p.m.

Diabetic Support Group
Eastport Health Care Clinic
Monday, July 11, 6-7 p.m.

Caring Connections Support Grp
Mona Van Wart's office
Health Services Building
Thursday, July 14, 3-4 p.m.

Diabetic Support Group
Mona Van Wart's office
Health Services Building
Wednesday, July 20, 6-7 p.m.

Seniority Breakfast Club
Wickachee Restaurant
Wednesday, July 27, 7:00 a.m.

Auxiliary News by Pat Fellers

It was a beautiful, cool evening for our June potluck at the Methodist Homes Rec. Center. It was reported that Shirley Coburn won the Easter Basket Raffle and Joan Brooks won the 50/50 draw.

The Scholarship Committee of Pat C Fellers, Grace Meader, and Mary Scribner reported that the two \$500 Medical Scholarships for 2011 were awarded to Jennifer Ross of Calais High School and Alea Farnham of Woodland High School. Both women will be entering the medical field of study in the Fall at St. Anselm College, Massachusetts, and Husson University, Bangor Maine, respectively.

There will be no Auxiliary meetings in July, Aug, and Sept. The Fall meeting will be a potluck/white elephant Chinese auction on October 3 at 5:30 p.m. at the Methodist Homes Rec. Center. Everyone is to bring a wrapped or not wrapped item worth between \$3-\$5. Auction will be conducted throughout the dinner time with the awarding of the items at the close of dinner. This is a meeting you will not want to miss.

Have a wonderful summer!

Seniority by Carla McCann Bridges

Seniority's Annual Ice Cream Social is on Friday, July 8 at 1:30 p.m. to celebrate National Ice Cream Month. CEO Michael Lally will join us to serve and provide an update on current hospital issues.

JOB OPPORTUNITIES

Anesthesia:

CRNA, full time

Environmental Services

temp part time

Health Information:

Director, full time

Information Systems:

Network Support/Technician: full time

Inpatient Care Unit:

Hospitalist: full time physician

Radiology

Radiology Technologist part/full time

Registered Nurse

ED part time & full time

Inpatient special care, per diem

CNA Inpatient care/OBS, full time and per diem

Registration Ward Clerk

Per Diem

Apply: Applications available from switchboard or on-line
www.calaishospital.com

This newsletter is published monthly by the community relations and human resources departments. CRH is an equal opportunity provider.

Calais Regional Hospital
24 Hospital Lane
Calais, Maine 04619

ADDRESS CORRECTION REQUESTED

Nonprofit
Organization
U.S. Postage
PAID
Calais, Maine
04619
Permit #38