

CareLetter

Calais Regional Hospital
24 Hospital Lane Calais, Maine 04619

Statement of Purpose

Calais Regional Hospital exists to provide and plan patient care, educational and restorative services that meet our customer's expectations, commensurate with available resources.

Our Vision

CRH will be known by our customers as the best rural hospital in Maine.

Statement of Values

As an organization we value customer service, leadership and progressive management, compassion, teamwork and collaboration, stewardship of resources, and dedication to quality. At CRH, quality means the continuous improvement of programs and services in an effort to exceed customer expectations.

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Shirley Reed to Lead Rehab Services

Calais Regional Hospital is pleased to welcome Shirley Reed, MSPT who began her duties at CRH on February 12.

Moving from Bass Harbor, ME she accepted the position of Director of Rehabilitative Services. In this role Shirley will report to Ray H. Davis, Jr., C.E.O. She is responsible for the services of physical, occupational and speech therapy.

Shirley grew up and graduated from Mount View High School in Thorndike, ME. She also graduated from the Physical Therapy Program at Husson College in Bangor where she earned a master's degree. She is currently working on her doctorate of physical therapy degree.

Her experience has included treating patients in inpatient, outpatient and free standing clinic settings, along with a varied background in business and administration.



Shirley Reed, MSPT

Auxiliary Presents Plaque



Jean Leach, left and Molly McArthur

At the February Auxiliary meeting, President Molly MacArthur presented Jean Leach with a beautiful clock plaque. Jean has served the Auxiliary for over 16 years as the Coffee Shop Treasurer in addition to working two shifts a week in the coffee shop. Jean will continue to work her regular Monday and Friday shifts in the coffee shop, but has handed over the duties of Treasurer to Norma Van Devander. Thanks for your years of dedicated volunteer service!

Note of Thanks

The Elvis Dippers would like to thank all their sponsors for support of the 7th Annual Polar Dip. Each year the group gets a little bigger and each year the hospital staff and the community come together at this time to give their emotional and financial support.



The Elvis Dippers were Katie Michie, Lorraine Blaney, Kris Mesman, Darlene McConnell, Katie Ramey, April Free and Candy Kelley. They survived and are looking forward to another dip next year.

Thank you

Thank you to Movie Gallery store Manager Dusty Tingley, who donated rental passes for kids who are seen in our facility.

Handbook Policy Refresher

PAYMENT OF HOSPITAL ACCOUNTS

As a convenience, employees may request payroll deductions as a method of payment of Hospital accounts. For payment guidelines, contact the Manager of Patient Accounts or the Credit and Collections Manager. Employee accounts are subject to the normal collection practices of all outstanding accounts.

Kudos



Korner

Kudos go out to the following CRH family members...

- ▶▶ To Events Committee on the Valentine Sundae Event
- ▶▶ To the people who make our sidewalks clear from the snow storms.

If you have kudos to report, please contact the community relations office.

Events Committee Plans

The Events Committee is sponsoring a Spring Basket raffle filled with spring goodies. The draw will be April 2 at the Fun-At-Work Day luncheon for staff, sponsored by supervisors. The basket is displayed at the front entrance. Tickets are available from committee members or at the switchboard for \$1 each or \$2 for 3.



Radiologist Technologists Bonny Beausoleil, Kristy Harkins and Julia Brillott are enjoying the Valentines Ice Cream event sponsored by the Events Committee.

COMPLIANCE

OIG Work Plans

Each year the Department of Health and Human Services (HHS) publishes a Work Plan. The Plan addresses areas the Office of Inspector General (OIG) will focus on for that year. Work is planned and performed by their four divisions.

1. Office of Audit Services (OAS)
2. Office of Evaluation and Inspections (OEI)
3. Office of Investigations (OI), and the
4. Office of the Counsel to the Inspector General (OCIG).

Each year the OIG's Plan is evaluated at CRH by the CRH Internal Chart and Auditing Committee, a committee of the CRH Compliance Program. Information from the Plan is incorporated into the Annual CRH Work Plan.

Employee News

Welcome to the following: Meagan James, Princeton, part time environmental services worker; Nancy Gillis, LPN, Calais per diem ED; Benai Parks, Baileyville, full time food services worker and supervisor; and Brittany Sowers, Baring, student food services worker.

Mindy Smith of Eastport has accepted a radiology technologist position at CRH upon graduation from the School of Radiology at CMMC in Lewiston, ME. She will start on a part time schedule in May and full time in August following graduation.

Sorry to see you go to Rob Rogers, CRNA who has accepted a position in Houlton.

Sympathy to Donna Hennequin on the death of her brother and to Kathy Goodine on the death of her father-in-law. Also to Stacey Doten on the death of her grandmother Grace Roberts.

A Sign of Spring

Daffodils! Once again you can support the American Cancer Society by purchasing daffodils. A bundle of ten fresh-cut daffodils are \$7 a bunch or receive a Boyds Bear & one bunch of Daffodils for \$25. The delivery date is Thursday, March 22. Order sheets are in all departments.



Orders must be received by the community relations department on or before March 2 and payment **must** accompany orders. Checks should be made payable to the American Cancer Society. For more information, contact the community relations department. A Sign of Spring.



The winner from the Above and Beyond nominations for the month of January was Kim Bridges.

To recognize someone through the Above and Beyond program, simply complete a recognition card that can be found in the Lobby or Cafeteria and submit it to Community Relations.

Breakfast With The CEO

The following employees attended Breakfast with the CEO in February: Pam Ivey, April Free, Edie Marsh, Donna Mills, Lorraine Blaney and Evelyn Olsson.



The next staff breakfast with the CEO will be in April in the boardroom at 7:45 a.m. If you receive an invitation, don't forget to RSVP to ext. 165.

Please be considerate of our patients and coworkers with allergies by not wearing cologne or products with fragrances in them.

March Birthdays

Carlton Miller	2
Debra Bassett	3
Trudy James	3
Valerie Knights	7
Laura Chadwick	6
Bonny Beausoleil	10
Billie-Jo Boone	10
Mary-Jo Burgess	11
Janet Yardley	14
Kennetha Doten	15
Tashina Francis	16
Judith Thornton	18
Bonnie Sprague	19
Dr. Cressey Brazier	20
Dr. Christopher Hayward	21
Shelly Bodkin	23
Dr. Charbel Salamon	27
Helen Mason	29
Betty Cates	29
Catherine Blake	30
Carol McElarney	31

Schedule of Events

Cardiac Rehabilitation Support Group
CRH Classroom
Friday, March 2, 3 p.m.

Free Blood Pressure Clinic
Woodland Manor
Tuesday, March 6, 9 a.m.

Encore Plus
Mona Van Wart's office at CRH
Thursday, March 8, 3 - 4 p.m.

Diabetic Support Group
Eastport Health Care Clinic
Monday, March 12, 6 p.m.

Free Blood Pressure Clinic
Paradis Shop N' Save
Tuesday, March 13, 3 p.m.

Seniority Lunch and Learn
CRH Classrooms
Thursday, March 22, 10 a.m.

Diabetic Support Group
Methodist Homes Rec Hall
Wednesday, March 21, 6 p.m.

Free Blood Pressure Clinic
Country View Apts, Pembroke
Thursday, March 15, 11 a.m.

Seniority Glucose and Cholesterol
Screening CRH Classrooms
Monday, March 19, 8 a.m.

Auxiliary News by Muriel MacArthur

CRH Auxiliary met Monday the 5th of February at 6:30 pm in the Methodist Homes Rec Hall with 17 members and one guest present. Plans were made for our March meeting to bring something green for an auction. March 29 is also the date set for our donation day for the coffee shop. After the business meeting, Jean Leach was presented with a beautiful clock plaque by the President for over 16 years of dedicated years of service as the Coffee Shop Treasurer, Norma Van Devander will take over as treasurer.

Our next meeting will be March 5 at 6:30 p.m. at the Rec Hall with refreshments by Thelma, Pat, sandwiches, Barbara, Jean for sweets.

The 50/50 draw was won by Jean Leach. Come and join us, we have a great time.

Winners of the Valentines Day five pans of fudge were Michael Sherrard, Jana Smith, Kathy Haines, Donna McLean and John Francis.

Seniority by Carla McCann

There will be a glucose and cholesterol screening on Monday, March 19 in the CRH classrooms at 8 a.m. Don't forget to fast for 12 hours. Call to register.

Lunch & Learn is in the CRH classroom on Thursday, March 22 at 10 a.m. Paul Thibeault, Attorney at Law for Pine Tree Legal will speak on Advance Health Care Directives and Powers of Attorney. Sandwiches & salads will be provided by the CRH cafeteria. If you would like to attend, call to register.

JOB OPPORTUNITIES

Laboratory

Laboratory MT or MLT national certification required

Rehabilitative Services

Physical Therapists full time

Communications & Registration

Clerk part time

Nursing

RN ED full time & part time all shifts

Nursing Svc manager full time

Apply: Applications available from switchboard or on line @ www.calaishospital.com

This newsletter is published monthly by the community relations department. CRH is an equal opportunity provider.

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