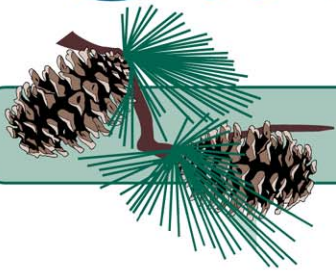


CareLetter



Calais Regional Hospital
24 Hospital Lane Calais, Maine 04619

Statement of Purpose

Calais Regional Hospital exists to provide and plan patient care, educational and restorative services that meet our customer's expectations, commensurate with available resources.

Our Vision

CRH will be known by our customers as the best rural hospital in Maine.

Statement of Values

As an organization we value customer service, leadership and progressive management, compassion, teamwork and collaboration, stewardship of resources, and dedication to quality and honesty, integrity and ethical behavior. At CRH, quality means the continuous improvement of programs and services in an effort to exceed customer expectations.

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Volume XVI. No. 9
September 27, 2006

CRH Welcomes New Radiologist

Calais Regional Hospital is pleased to announce the addition of Dr. Edward Barrera to the medical staff. Dr. Barrera comes to CRH with over 25 years of experience in Diagnostic Radiology. He officially joined the hospital staff on August 28 as the Medical Director of Radiology.

Dr. Barrera attributes finding Calais to an extreme stroke of luck and fate, and the help of a little postcard. Dr. Barrera received the fateful postcard about the Radiology opportunity here in Calais early in 2006. "I get these sort of informational cards in the mail frequently and usually just drop it in the wastebasket. However, this one I stuck in my desk drawer for some reason," states Dr. Barrera. A few months later, as he prepared to visit his father in New York, he thought he would visit the hospital on the postcard while here on the East Coast. Dr. Barrera and his wife, Anna May, visited Calais in April 2006 and the rest, as they say, is history. The Barreras are now settling into their new home in Red Beach and enjoying this quiet peaceful area of coastal Maine.

Dr. Barrera was born in South America and moved to the US with his family when he was 12. The family settled in New York where he attended Adelphi University before joining the Air Force. His stint in the Air Force brought him to the western United States where he chose to stay and finish college and earn his medical degree from the University of Arizona. Dr. Barrera served his internship and completed his residency in Diagnostic Radiology at Nassau County Medical Center in New York. Dr. Barrera has also completed a residency in Family Medicine at the Texas Tech School of Medicine.

Dr. Barrera and his wife of 37 years, Anna May, have a family of three children - two daughters and one son. The Barreras enjoy being outdoors and Mrs. Barrera has already joined the local garden club. While Dr. Barrera loves sports and boasts participation in four triatholons, he states his body is ready to slow down some. He enjoys other activities such as golf, chess, electronics and is anxious to have time for reading that is not work related. Dr. and Mrs. Barrera are also planning to travel and, of course, entertain family visitors whenever possible.

Maybe it was divine intervention, or maybe it was just luck of the draw, but thanks to one little postcard, Dr. Barrera came to our out-of-the-way part of the world. And thanks to "the people and impressive staff" as Dr. Barrera described them, he chose to come back to stay.



Dr. Edward Barrera

CRH Sponsors Blood Drive

Wednesday, October 25
1 - 6 p.m.

Use **OLD** Facility Main Entrance



Call 454-7521 to schedule an appointment. Appointments **WILL** be honored.

Handbook Policy Refresher

Licensure/Registration/Certification

Employees whose positions require proof of licensure, registration or certification are required to obtain, present and maintain such current registration. Employees shall submit these documents to the supervisor, who will verify validity and provide a copy to the Department of Human Resources for the employee's personnel file. This shall be done prior to expiration. Employees who have not provided the Hospital with current licensure, registration or certification will not be permitted to work and may be terminated. The Hospital does not pay these fees.

COMPLIANCE

MANDATORY STAFF EDUCATION

Most CRH positions require a minimum of 3 hours of compliance related training annually. Have you met this requirement for 2006?

Some of the training that counts toward this requirement is listed on the Employee Education Record, maintained by each employee in their department. The following is a list of some of the reviews employees can count:

Compliance Plan, Mission, Vision & Values Statement, CRH ValuesLine handouts, Employee Handbook, Careletter Compliance Columns, Federal and State statutes, guidelines and regulations, policies, procedures, fraud and abuse laws or publications, coding or claims processing, medical documentation, PYXIS and CPSI training.

ValuesLine 1-800-273-8452

Events Committee Cookbooks

The Events Committee has put together a cookbook for everyone to enjoy tasty recipes from our fellow CRH friends and family. If you are interested in purchasing a cookbook for \$5, you can find them in the coffee shop.



Notes of Thanks

A contribution has been made to the Shrine Hospital for Children in "Honor of the Doctors, Nurses, and Staff" of The Calais Regional Hospital by Thomas H. Underwood in gratitude for his care and devotion during his illness in July.

Alan and I would like to thank all the hospital employees that sent cards and donations during our journey with Saige. She was a great little girl and I will cherish the time I had with her always. All your thoughts and prayers meant so much to us, because of your donations I got to spend a lot more time with my baby while she was here. I am so grateful to have co-workers like you.

Thank you so much for everything,
Tomi and Alan Ellsmore

Kudos



Korner

Kudos go out to the following CRH family members...

- ◆ To ED Nurses on Emergency Nurses Day in October.
- ◆ To the Event's Committee for the hospital family cookbook on sale in the coffee shop
- ◆ To Auxiliary for the lovely coffee & gift shop

If you have kudos to report, please contact the community relations office.

Employee News

Welcome back to Tami Morford, RPh, New York, Interim Director of Pharmacy. Welcome also to the following: Jillian Higgins, Calais, laundry part time; Beth Hinson, Calais, surgery CSS Aide, part time; Jennifer Hill, C.N.A. Baileyville, Inpatient Unit per diem; Barbara Mathews, RN, Lubec, ED temporary; Daphne Marshall, RN, ED temporary; and physical therapists Jesse Krempasky and Christine Krempasky, temporary rehabilitative services.

The following have position or status changes: Sheila Denbow, HHA full time to per diem; Andrea Driscoll, RN, Surgery per diem to full time CRMS Quality Manager; Susan Hastey, part time receptionist CRMS to per diem communications; Sheila Hill, full time Materials Management Assistant to receptionist CRMS OB/GYN part-time.

Sorry to see you go to Karen Romanoff, RN.

Congratulations to Barbara McLean on becoming a great grandmother. Brianna Candace was born 9/9 weighing 9 lbs 2 ozs to granddaughter Ida Townsend and Elton Crossman.

Congratulations on the recent marriage of Jordan Flood, son of Debbie Flood to Kelli Mitchell on September 2nd.

Stephanie Seeley job shadowed in physical therapy with the rehabilitative services staff in September. Stephanie is a student at Calais High School.

Sympathy to Mike Turner on the death of his grandmother.

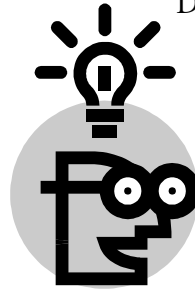
Flu Vaccine

We are expecting our supply of flu vaccine during the month of October. Once it is received, staff will be notified. Once you are notified that the vaccine is available, please call the Quality Management Department at 454-7521 x 143. Please note that if we do not receive 100% of our order of vaccine will be given to high risk staff first following CDC guidelines.



New Ideas for the CEO Breakfast

We're looking for new ideas and suggestions for our employee meetings with CEO Ray Davis. Currently we conduct Breakfast with the CEO meetings. Do you have any thoughts on the process or event to make it more beneficial or meaningful? Tell us how you would like to see the time structured, what would make it more appealing, or your idea for something different. Help us with this "fresh start" by writing down some suggestions and dropping it by the community relations office or mailbox. All input is greatly appreciated.



The winner from the Above and Beyond nominations for the month of August was Judy Thornton.

To recognize someone through the Above and Beyond program, simply complete a recognition card that can be found in the Main Lobby or Cafeteria and submit it to Community Relations.

October Birthdays

Dr. Ann Simmons	5
Kathleen Stevens	6
Eileen Leavitt	8
Dr. Mansoor	13
Donna Gawe	15
David Power	17
Lucy Carver	18
Megan Laplant	20
Kerry Brisley	21
Danielle Feck	22
Shannon Campbell	27
Heidi Norton	27
Barbara Reay	27
Forest Woodruff	27
Mark Kidder	31

Schedule of Events

Cardiac Rehabilitation Support Group
CRH Classroom
Friday, October 6, 3 pm

Free Blood Pressure Clinic
Woodland Manor, Baileyville
Tuesday, October 3, 9-11 am

Glucose/Cholesterol Screening
CRH Classrooms
Tuesday, October 3, 8 am

Free Blood Pressure Clinic
Paradis Shop N' Save, Calais
Tuesday, October 10, 3-5 pm

Diabetic Support Group
Eastport Health Care Clinic
Monday, October 9, 6 pm

Encore Plus
Mona Van Wart's office at old CRH
Wednesday, October 11, 3 - 4 pm

Seniority Trip to Shore Road Organic
Gardens Scythe Supply
Tuesday, October 17, 10:45 am

Diabetic Support Group
Methodist Homes Rec Hall
Wednesday, October 18, 6 pm

Free Blood Pressure Clinic
Country View Apts, Pembroke
Thursday, October 19, 11 am - 1 pm

Auxiliary News by Irene Moreside

Hope everyone had an enjoyable summer! Our next Auxiliary meeting will be October 2 with a potluck. There will also be a one pound auction; bring something in a paper bag weighing one pound sight unseen. Come and join us at 6 p.m.

The next "Books are Fun" book fair is scheduled for November 15 & 16 in the hospital classroom. Mark your calendar and complete some holiday shopping.

See you at the meeting!



*Happy Thanksgiving
to all our Canadian
Friends!*

Seniority by Carla McCann

There will be a glucose and cholesterol screening on Tuesday, October 3 in the CRH classrooms at 8 a.m. Members are entitled to one screening per year. Don't forget to fast for 12 hours. You must call to register.

We will be offering a field trip to Shore Road Organic Gardens and Scythe supply in Perry. There will be a demonstration on sharpening and mowing europium scythe supply and potato farming. We will leave the hospital Tuesday, October 17 at 10:45 am. We will meet for lunch at The New Friendly Restaurant. If you are interested please call and sign up this will be a car pooling trip.

JOB OPPORTUNITIES

Nursing

RN, Inpatient Care part time day/nights
RN, ED part time all shifts
RN, ED full time nights
RN, ED full time (2) 8's & (2) 12hr days
CNA Home Health full time

Rehabilitative Services

Physical Therapist full time

Environmental Services

worker part time

*This newsletter is published monthly by
the community relations department.
CRH is an equal opportunity provider.*