

CareLetter

Calais Regional Hospital

24 Hospital Lane Calais, Maine 04619

Statement of Purpose

Calais Regional Hospital exists to provide and plan patient care, educational and restorative services that meet our customer's expectations, commensurate with available resources.

Our Vision

CRH will be known by our customers as the best rural hospital in Maine.

Statement of Values

As an organization we value customer service, leadership and progressive management, compassion, teamwork and collaboration, stewardship of resources, and dedication to quality and honesty, integrity and ethical behavior. At CRH, quality means the continuous improvement of programs and services in an effort to exceed customer expectations.

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August 31, 2011

CRH Participates in Festival Events

The Calais Regional Hospital family participated in the International Homecoming Festival activities at the Peanut Fair and Doll Hospital.

This year's Peanut Fair was a big hit with many attractions for the kids. About \$1800 was raised to benefit the Calais Elementary School. A big thank you to the following CRH volunteers who helped make the fair a hit with hundreds of local children: DeeDee Travis, Carla Bridges,



Mary-Jo Burgess, Jeannine Fowler, Lucas Fowler, Ken Colson, Bonnie Sprague,

Mary Barnett, Donna Mills, Donna Descoteaux, Forest Woodruff, Lisa Edgerly, Sylvia Day, Ivey Avery, Angela Clark, and to all the students who helped.

Thank you to CRH maintenance staff for their help and to Federal Marine Terminals and Riverside Electric for donating the bikes and helmets. The bike raffle winners were Zachary Wentworth and Kendra Parks.



HandBook Policy Refresher

The Hospital publishes the Careletter the fourth Wednesday of each month. It is available at the main entrance and in departments and is mailed throughout the community. Employees are invited to submit ideas for articles to the Community Relations Department.

Students Job Shadow at CRH

Joe Winchester, a Calais High School senior, and Jeremy McAdam, a Calais High School graduate and college student, recently job shadowed at CRH with staff in the Departments of Surgery and Anesthesia.

Health Insurance Open Enrollment

The month of September is the time for employees to join or make dependent changes to the health insurance plan effective 11/1/11. Forms must be completed in Human Resources by September 30.

Flu Shot Time

The flu vaccine will soon be available for CRH staff, retirees and in house volunteers. Immunizations will be given very soon after arrival of vaccine. A list of clinics will be posted by the end of August.

Vaccines for night shift staff will be provided by the Nursing Service Manager. The CDC strongly encourages all healthcare workers to get the vaccine.



Auxiliary Book Fair

Tuesday, September 27, 11 am-4 pm
Wednesday, September 28, 7 am-1 pm

CRH Classrooms

Open to the public.

Come see the great display of books and gifts.



Test Your Knowledge of CRH

1. How many employees work at CRH?
a. 100 b. 200 c. 253
2. How many are full time?
a. 50 b. 100 c. 195
3. How many are part time?
a. 10 b. 20 c. 32
4. How many are per diem?
a. 2 b. 5 c. 18
5. How many are female?
a. 5% b. 50% c. 82%
6. How many are male?
a. 10% b. 20% c. 46%
7. What percent of employees is age 55 or older?
a. 5% b. 20% c. 32%
8. What is the current average number of years employees have worked?
a. 2 yrs b. 5 yrs c. 9 yrs
9. Healthcare turnover nationwide is 28.9%. What is it at CRH?
a. 6.8% b. 20% c. 40%
10. What is Maine's minimum wage?
a. \$6.50 b. \$7.25 c. \$7.50
11. What is the Federal minimum wage?
a. \$6.50 b. 7.25 c. \$7.50

Employee News



Welcome to the following: Jennifer Yadow, Physician Assistant Red Beach, ED part time; Jenny Turner RN, Swans Island IPCU full time; Alison Monaghan, RN Calais, ED full time; Rebecca Blake, CNA Alexander, full time IPCU/OBS; Haley Black, CNA Robbinston, IPCU/OBS part time; and Kristy Burleigh RT, Lincoln, Radiology Technologist part time. Welcome back to Terry Handrahan, RN Florida ED full time.

Congratulations to Tomi and Alan Ellsmore on the birth of Reese Elizabeth born 7/21 weighing 5 lbs 15 ozs. A sister to 3 year old Addison. Congratulations to Kathy Irving on the birth of her first great-grandchild, Matthew James Carle born August 12 weighing 6 lbs 15 ozs and 20 ½ inches long.

Sympathy is extended to Tabitha Smith on the death of her father to Auxiliary volunteer Norma VanDevander on the death of her mother and to Mellissa Kenney on the death of her grandmother.

The winner from the Above and Beyond nominations for August was Nancy Green submitted by an employee patient for providing great care. Ten nominations were presented for the month.

To recognize someone through the Above and Beyond Program, simply complete a recognition card available in the lobby, cafe and Inpatient Care Employee Lounge and submit to Community Relations for a chance to win a prize.

COMPLIANCE

The public address (PA) system is used minimally, usually only in an urgent or emergency situation. Paging is done by the switchboard operator.

ValuesLine 1-800-273-8452

Thank You

Thank you to my CRH Family who was there for me and my loved ones during a most trying time. It has been a very humbling experience witnessing the outpouring of support from so many. The respect that my baby brother and family have been shown has been tremendous. Thank you to all who had me and my family in your thoughts.

Sincerely,
DeeDee Travis

Kudos Korner

Kudos go out to the following CRH family members...

- ◆ To Eleonore Sullivan, RN, CRMS Quality Manager on a successful Asthma Education Program.

Submit Kudos to community relations.

Cheryl Trader	1
Mary Johnson	1
Dr. David Walter	2
Anne Perry	6
Kristen Worden	7
Elaine Mockler	9
Dr. John Tkach	11
Kristine Mesman	11
David McCurdy	13
Bridgette Murray	14
Benjamin Raven	14
Christine Perry	17
Amber Phillips	18
Eleonore Sullivan	20
Heather White	22
G. Paulette Meister	22
Cherry Knowles	22
Diane King	23
Edward Farrell	23
Jo-Anne Bartlett	25
Patricia Wentworth	25
Krista Collins	27
Charles Doyle	28
John Stanley	28

Schedule of Events

Cardiac Rehabilitation Support Grp
CRH Classroom
Friday, September 2, 3 p.m.

Free Blood Pressure Clinic
Woodland Manor, Baileyville
Tuesday, September 6, 9 a.m.

Seniority Day Trip to Eastport
6th Annual Pirate Festival
Saturday, September 10, 10:00 a.m.

Diabetic Support Group
Eastport Health Care Clinic
Monday, September 12, 6-7 p.m.

Caring Connections Support Grp
Mona Van Wart's office
Health Services Building
Thursday, September 8, 3-4 p.m.

Diabetic Support Group
Mona Van Wart's office
Health Services Building
Wednesday, September 21, 6-7 p.m.

Seniority Breakfast Club
Wickachee Restaurant
Wednesday, September 28, 7:00

Auxiliary News by Pat Fellers

All Auxiliary members are cordially invited to celebrate with a birthday pizza party on Monday, October 3; at the Methodist Homes Rec Hall at 5:30 p.m. Cake and watermelon will be followed by a Chinese auction and monthly meeting. Bring one signed birthday card.

Auxiliary would like to thank Pamela Hamza for donating her beautiful hand made Jewelry to sell in the coffee shop.

Answers from page 2

Answers

- 1. c
- 2. c
- 3. c
- 4. c
- 5. c
- 6. c
- 7. c
- 8. c
- 9. a
- 10. c
- 11. b

Seniority by Carla McCann

Seniority is taking a day trip to Eastport on Saturday, September 10 to watch the Pirates Parade starting at 1 p.m. and Pirates Bed Race at 2 p.m. Come have some fun, dress up or just join us to watch. This will be a car pool event from CRH at 10:00 a.m.

JOB OPPORTUNITIES

Food Services

worker per diem

Registered Nurse

ED part time & full time

Inpatient special care, 2 full time

CNA Inpatient care/OBS, part time

Registration Ward Clerk

Per Diem

Apply: Applications available from
switchboard or on-line
www.calaishospital.com

This newsletter is published monthly by the community relations and human resources departments. CRH is an equal opportunity provider.

Calais Regional Hospital
24 Hospital Lane
Calais, Maine 04619

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